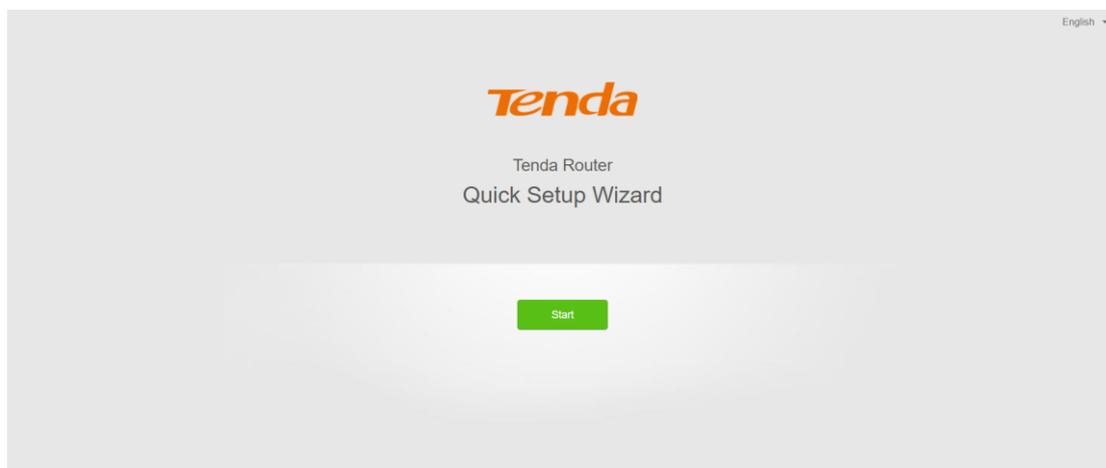


How to manually configure APN in quick setup?

If your router has a sim card inserted but cannot connect to the internet, you can try to manually configure the APN when you are in quick setup.

Step 1

Please use your computer to connect to your 4G router, go to <http://tendawifi.com>.



Then you will see the welcome page. Click Start to setup.

Step 2

Click Profile Name, select another options and try connecting to the Internet.

SIM Settings

Profile Name: ctlte(Default:1) Create a Profile

Automatically matching... Manually selecting Profile Name or creating Profile will suspend matching. 😊

Mobile Data Options: 4G Preferred

PDP Type: IPv4&IPv6

APN: ctlte

User Name:

Password: 👁

Authentication Type: NONE

1) Ensure that your SIM card has been activated and can be used properly on your phone.

2) Obtain and enter correct APN information by referring to the FAQ (scan the QR code on the right to read the FAQ).

Check whether the frequency bands covered by the ISP of SIM card in this area is included in the device's supported frequency bands specified on the device package.

If the problem persists, contact us by support.fwa@tenda.cn.



Connect

Step 3

If step 2 could not solve your problem, please click Create a Profile.

SIM Settings

Profile Name:

Automatically matching... Manually selecting Profile Name or creating Profile will suspend matching.🕒

Mobile Data Options:

PDP Type:

APN:

User Name:

Password:

Authentication Type:

At this time, a window will pop up. Please enter the following information:

Profile Name, APN.

If you don't know the other information, please leave it blank.

After setting up, please click Save.

Create a Profile ✕

Profile Name:

PDP Type:

APN:

APN Type:

User Name:

Password:

Authentication Type:

I have read and agree to the [APN Cloud Agreement](#)

Finally, please click Connect.

Dial-up Settings

Profile Name: ▼

PDP Type: ▼

APN:

User Name:

Password:

Authentication Type: ▼

MTU:

Compatibility Mode:

Failover Settings

Failover:



If above steps could not solve your problem, please contact our technical support.

Email: support@tenda.cn, support.fwa@tenda.cn